

Jon D Kendall

From: Kim Lehman [Kim.Lehman@utas.edu.au]
Sent: Tuesday, 19 November, 2002 10:15
To: Jon.Kendall@utas.edu.au
Subject: system upgrade

Jon,

An item for the IT committee:

While the technical side of the Mac upgrade to OS X appears to have gone well the users have not been offered any training and are mostly in the dark on how OS X works, or indeed why they have it at all. Communication with the users pre- and post-rollout seems to be lacking.

Cheers,

KIM