

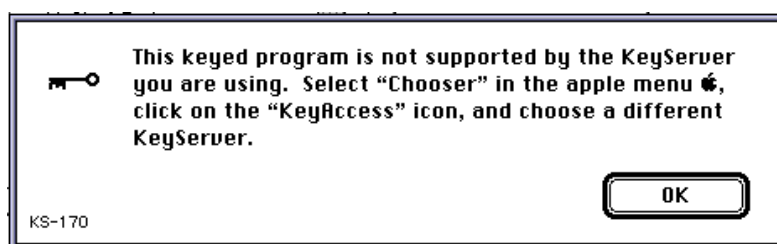
Using KeyServer

IT Services uses KeyServer to control the use of Macintosh software in its labs. If a KeyServer dialog box appears, read the information in the window and then click *OK*. Because KeyServer is designed to ensure that licenced software is used appropriately, at times it may prevent you from using applications. This will normally only happen when the number of licenced copies of this software are already in use.

Some common KeyServer problems are outlined below.

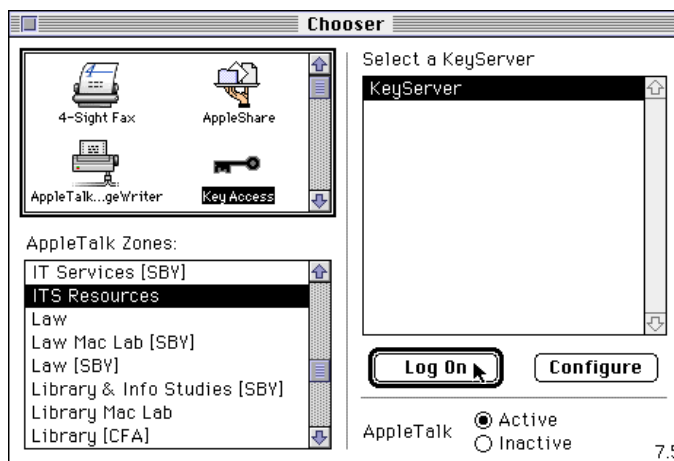
The Wrong KeyServer

The dialog below indicates that KeyServer will not allow you to use the application,



because either: the software has been keyed by another department or your Macintosh is connected to a different department's KeyServer.

To connect to the IT Services KeyServer:



- From the *File* menu select the *Chooser*
- In the top left window select the *KeyAccess* icon
- In the *AppleTalk Zones* select *ITS Resources*. The zones are listed in alphabetic order
- In the box *Select a KeyServer* click on *KeyServer*
- Close the Chooser window

Using KeyServer

No licences available

The KeyServer message:

All keys for the program “...” are checked out. KeyServer will notify you when a key is available. People in line ahead of you: 1

indicates that all copies of the application are currently in use. KeyServer will not allow the application to be opened until a copy of the application has been quit somewhere else on the network. KeyServer will notify you when a licence is next available to be used.

Network interruption

The KeyServer message:

Network interruption or other potential licence violation. Please quit from the keyed programs listed below.

If this dialog appears it indicates that your Macintosh has lost its connection to the KeyServer. Common causes of this are a temporary network interruption, or your machine losing its connection to the network. Quit from the applications listed in the dialog box and then try to restart the applications.
