

ICT Responsibility Matrix

	Central IT	Library/Help Desk	Flexible Education Unit	Faculties, Schools, Divisions, Sections, Student Associations
Infrastructure				
Voice communication	CC/CP			
Data communication	CC/CP			
Corporate data systems	CC/CP			
Server based services eg email, web hosting	CC/CP - for central machines			LC/LP - for locally managed machines
Directory services including NDS	CC/CP			
Licencing compliance	CC/CP - for central machines			LC/LP - for locally managed machines
Backup	CC/CP - for central machines			LC/LP - for locally managed machines
Security (including virus management)	CC/CP - for central machines			LC/LP - for locally managed machines
Desktop environment				
Hardware purchase	CC/CP - for Lease scheme			LC/LP - for non lease scheme equipment and specialist hardware
Software purchase	CC/CP - for Lease scheme			LC/LP - for non lease scheme equipment and specialist software
Licencing compliance	CC/CP - for Lease scheme			LC/LP - for non lease scheme equipment and specialist software
Software archive	CC/CP - for Lease scheme			LC/LP - for non lease scheme equipment and specialist software
Leasing	CC/CP - for Lease scheme			
Maintenance hardware	CC/CP - for Lease scheme			LC/LP - for non lease scheme equipment and specialist hardware
Maintenance software	CC/CP - for Lease scheme			LC/LP - for non lease scheme equipment and specialist software
Disposal	CC/CP - for Lease scheme			LC/LP - for non lease scheme equipment and specialist hardware

CC - centrally coordinated, CP - centrally provided

LC - locally coordinated, LP - locally provided

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Backup	CC/CP - for Lease scheme			LC/LP - for non lease scheme equipment and specialist hardware
Security (including virus management)	CC/CP - for Lease scheme			LC/LP - for non lease scheme equipment and specialist hardware
Development				
Emerging technologies	CC		CC	LC
Training				
Staff	CC/CP - centrally supported hardware		CC/CP - centrally supported software	LC/LP - non lease scheme equipment and specialist software
Students			CC/CP - centrally supported software	LC/LP - non lease scheme equipment and specialist software
Support				
Staff	CC/CP - for Lease scheme	CC	CC/CP - online teaching	LC/LP - non lease scheme equipment and specialist software
Students		CC/CP - for centrally supported equipment	CC/CP - online teaching, web development	LC/LP - non lease scheme equipment and specialist software
Management				
Strategic Planning	CC - for centrally managed systems			LC - for locally managed systems
Financial management	CC - for centrally managed systems			LC - for locally managed systems
Compliance	CC - for centrally managed systems			LC - for locally managed systems

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